

# Direct Seller Agreement

## (Terms & Conditions)

- I hereby confirm that I have attended the age of 18 years prior to my application for direct seller registration of RMG Future Business (Conducted by RLC Multitrade Private Limited).
- I shall become direct seller upon acceptance of this application by RMG and not an employee, agent of the company.  
As a direct seller I shall have, the right to present / market the services and products offered by RMG according to the marketing and compensation plan and statement of the policy, which may be amended from time to time, at its sole discretion.
- I understood that as the distributor in RMG Business, I have to follow the Marketing system designed / approved / amended from time to time. It is my duty to know about the updates and understand system related information available through news letter and official website www.rlcmultitrade.in
- It is my duty to understand and learned the business plan by literature / seniors / training seminars etc.
- I never sell any product / service more than MRP of the same.
- I know that the figures, numbers and examples used in any literature or business compensation plan are just for demonstration and illustration purpose only.
- I also agree that RMG can use my name and Photo for promotions / demonstration or advertisement purpose and I will not claim or ask for any kind of compensation for the same.
- I understand that RMG Management has all the rights to deduct any due, fee or penalty from the commission by default.
- I understand that all the commissions, benefits earned will be paid only after the processing cycle of the closing.
- All the direct sellers has same rights to do the business with RMG, however they are designated or promoted by their business caliber.
- I understand that RMG business will not responsible for delay of payments or achievements due to change of government policy or any uncontrolled or natural circumstances. In that case RMG will bind to give the appropriate explanation only.
- I understand that the commission paid to direct seller only from actual sales made / marketed by my team in RMG business as per applied compensation plan of the company.
- I authorized to RMG Management to issue consolidated tax deduction at source (TDS) certificate at the end of the financial year.
- Providing a self attested copy of PAN within one month of my joining at RMG Business is my responsibility and any penalty (fixed by Income Tax Department) due to non-providing PAN shall be payable by me. Also that if I fail to provide PAN card, Company will not issue me the TDS Certificate for that Financial Year's. No commissions released without PAN card.
- RMG Management has all the rights to change, amend, alter, add, delete, any existing term due to the reasonable circumstance without any prior notice or explanation.
- The direct seller shall be entitled to a 30 days cooling off period from the date of acceptance of this terms & conditions without any punishable clause.
- The direct seller shall have the option to return the package purchased by him/her within 30 days from the date of purchase. Such return shall be governed by the Return Policy published on the website of the company.
- I am permitting to RMG to send any kind of promotional / informational SMS, email, newsletter to me.
- Management will not allow any direct seller to join any other direct selling company after achieving 4th level, he/she must resign first from the existing company, otherwise all the dues/claims will be forfeited. Management will have the right to claim the expenses occurred for his/her training & support.
- Any dispute, differences or claim arising of this agreement shall be submitted to binding arbitration and shall be referred to the sole arbitrator appointed in accordance with Arbitration and Conciliation Act 1996. The place of Arbitration shall be New Delhi (India), and subject to Jurisdiction of New Delhi.
- I acknowledge that I have read and clearly understood and agree to the terms and conditions set forth in this agreement.

Applicant's Signature \_\_\_\_\_

Applicant Name: \_\_\_\_\_

Date: \_\_\_/\_\_\_/\_\_\_

Place: \_\_\_\_\_

### Declaration of Introducer

I have clearly explained the Terms and Conditions to the applicant in the language which is best understood by him / her.

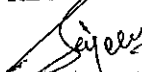
Introducer's ID No.: \_\_\_\_\_

Introducer's Contact : \_\_\_\_\_

Introducer's Name : \_\_\_\_\_

Introducer's Signature: \_\_\_\_\_

RLC MULTITRADE PVT. LTD.

  
DIRECTOR/AUTH. SIGNATORY

## PRODUCT REFUND POLICY

### REFUND, POLICY

At Company we believe in Customer Satisfaction. If you are not satisfied with the products because of any manufacturing defect, you may return it within 30 days from the date of purchase. The policy is applicable only for products in marketable condition, accompanied with an original invoice. This policy does not apply to products that have been intentionally damaged, mishandled or misused..

### REFUND TERMS & CONDITIONS.

The Direct Seller must return the product to RMG Office

- Product should be returned within 30 days from date of purchase. With Original Invoice
- Product should be in proper condition and should not be used.
- Please contact our Customer Care before initiating return of product or for refund.
- Product that have been used or opened will not be accepted unless if incorrect product is received

### REPLACEMENT


The 30 Day Replacement Guarantee seeks to assist Buyers who have been defrauded by qualified sellers on the Website. If at the time of delivery and/or within 30 days from the date of delivery of the product/s, if any defect is found, then the buyer of the product/s can ask for replacement of the product/s from the seller subject to the following terms and conditions:

- Notify seller of any defects in the product/s at the time of delivery of the product/s and/or within 30 days from the date of delivery and the same product/s will be replaced in return of the defective product/s.
- Replacement can be for the entire product/s or part/s of the product subject to availability of the same with the seller.

Following products shall not be eligible for return or replacement:

- Damages due to misuse of product
- Any consumable item which has been used/installed
- Any product that is returned without all original packaging and accessories, including the box, manufacturer's packaging if any, and all other items originally included with the product/s delivered
- Clothes and footwear are not used (other than for trial), altered, washed, soiled or damaged in any way.
- Original tags and packaging should be intact. For items that come in branded packaging, the box should be undamaged.

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